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and effect as if signed and sworn to before the Court.

She filed this action pro se. She is a plaintiff pro se. I have not been involved in

this case prior to the deposition

and I have no intention to be

involved in the case after the

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Page 5 1 Rolande Cutner 5 2 deposition. 3 I'm only here today pursuant 4 to a court order that permitted the 5 witness to have a representation 6 for the deposition. I'm not filing

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not appearing in the case. Q. Ms. Cutner, my name is Melissa Holtzer. I'm an attorney with the law firm Miranda, Sokoloff, Sambursky, Sione and Verveniotis and we represent the Lantern Group, The St. Louis Hall, in the case that

an appearance in the case and I'm

Have you ever had your deposition taken before?

A. No, this is the first time.

you have brought against them.

I'm just going to go through a few ground rules with you. First of all, as you can see, the court reporter is taking down everything that you say so I just ask that any response that you give to my questions be a verbal response because the court reporter can't take down nods of the head, or uh-huh or anything like that.

Page 6 6

Rolande Cutner

A. I understand.

3 Q. If you want to the take a break at 4 any time, that's fine, just let me know. And 5 all I ask is that if there's a question 6 pending, is that you answer the question 7 before we break.

- A. I understand.
- Q. If you need clarification, if you don't understand one of my questions, just let me know and I'll rephrase. Otherwise, if you answer one of my questions, I'm going to assume that you understood it.
 - A. I understand.
- 15 Q. Have you ever filed a lawsuit 16 before?
 - A. No.
 - Q. Have you ever been a defendant in a lawsuit before?
 - A. Let me rectify because in November I was approached by the neighbor of this building and they were fighting a lawsuit against the Lantern Group and because I live in the building, they approached me and they say, "Would you agree to be a plaintiff in

Page 7

Rolande Cutner our action," so I should say yes. I am involved in this particular action being a plaintiff as a permanent resident in this building so yes, I participate in this lawsuit which is now pending and continuing,

Q. Who are the other plaintiffs in this lawsuit?

A. The neighbor, about 25 neighbors so I don't know the names but they all live in the adjacent building. Let me show it to you:

You have the building, 319 West 94th Street, you have one building on the left and one building on the right. Those people are owner of the apartments, it's co-op or condominium. They are very much concerned about the fact that the Lantern Group is going to demolish 80 percent of the 21 building so based on that concern, this started the lawsuit and they ask me, because I am living in the building, to be a

- 23 plaintiff with them. So there are maybe 45 24
- people all total. 25

Rolande Cutner

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Q. Is the purpose of that lawsuit to try and stop the Lantern Group from renovating the building?

- A. Yes.
- Q. Is there anything else that the plaintiffs are seeking from that lawsuit?
- 8 A. Stop the Lantern Group from 9 renovating the building, that I know. They 10 attack not only the Lantern Group but the New York City Department, home department, I 11 12 think HPD. They tax them probably for fraud 13 and misrepresentation but I am not sure but I 14 don't have the complaint in front of my eyes 15 but they go into the details. 16
 - Q. Other than the Lantern Group and HPD, do you know of any other defendants in this lawsuit?
 - A. When I say quote/unquote, "The Lantern Group," there is an LLP, there is a real estate, 319 Realty Services. You are aware that Lantern Group, that is inside a lot of corporations and LLC so all those corporations and LLCs are defendants in this lawsuit.

deposition like this? 17 18 A. No, in court, open court; landlord 19

- and tenant court.
- Q. Who is the other tenant that you 20 testified on behalf of? 21
- A. Chris -- Nicolas Legrand; 22 N-I-C-O-L-A-S, L-E-G-R-A-N-D. 23
- Q. Do you know why the Lantern Group 24 25 had brought a proceeding against Mr. Legrand? 25

any other litigation? A. Not that I recall. Q. Where were you born? A. Paris. Q. When did you move to the United States? A. The last, last time, because I move

several times, but the last time was

September '94, yes.

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Page 14 Page 13 1 Rolande Cutner 13 1 Rolande Cutner 14 Q. Are you a United States citizen? 2 O. And you've been licensed to 2 3 A. Yes, I am. 3 practice law in the United States since September of '78? 4 4 Q. When did you become a citizen? 5 A. April 21, 1970. 5 A. Yes. 6 Q. What is your profession? 6 Q. Where is your law practice located? 7 7 A. Difficult question to answer A. I am an attorney. 8 8 because, as I said, where I sit and I do on Q. When did you get your law degree? 9 the phone, there is where my law practice is, 9 A. I got the law degree in France but because my university was so unknown, I 10 you know, developing. 10 Right now I have an office, if you request a Court of Appeal to present myself 11 11 ask me for the address, it's 60 Broad Street, 12 at the bar exam without having four years of 12 13 B-R-O-A-D, Suite 3502, 35th floor, New York, 13 college and the court of appeal hand an Order New York 10004. 14 that I could, yes, present myself and I did 14 15 Q. Do you practice with any other 15 on February, the February session, and I win, and I was in September '78, I was sworn in as 16 attorneys or are you a solo practitioner? 16 17 A. I'm solo practitioner. 17 a lawyer in New York. And also after I 18 Q. What kind of law do you practice? 18 applied for federal court and in December '78 A. There is two large activity. One 19 I was received as a lawyer in federal court 19 and then in the Court of Appeals and '78 and 20 will be consult, to advise. Let me give you 20 an example, it's more easy for me to give you then in the Supreme Court of the United 21 21 States in Washington, DC, which I am very 22 an example. 22 23 23 French person come to the, come proud. Q. Congratulations. 24 24 from France and need advice how to create a 25 A. Yes. 25 corporation in LLC, how to create licensing

Page 15 1 **Rolande Cutner** 2 equipment, so that part of my activity will be to advise and the coming to this country, 3 how to establish a legal presence in this 4 5 country, that's part. 6 Second part is to litigate in 7 federal court. Why, because of the diversity of the citizenship because it's \$75,000, 8 whatever they ask for, because the French 9 10 make terrible mistake because they need a lawyer, because they are petrified with 11 American lawyers and generally, they say, "If 12 13 you know of a French lawyer speaking French 14 so please, please." 15 So I have this type of activity 16 where I go to federal court and most of the 17 time you want to smile. I ask for dismissal of action and then the judge is happy to give 18 me and he is going back to France so that's a 19 little bit of litigation part of my activity, 20

Q. Which court -- I know that you mentioned that you could do litigation; which courts do you usually practice in?

I would say. There's two activities.

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A. New York County Supreme Court,

16 1 Rolande Cutner 60 Centre Street, Civil Court, Part 111, and 2 3 I am also a lot at 80 Centre Street, the 4 section of the Supreme Court at 80 Centre 5 Street because I am a special master for Judge Brown and generally, those judges, I'm 6 talking about the building 80 Centre Street, 7 8 they request special master and this judge 9 requested a special master and I was there Tuesday and I do special master helping the 10 11 judge to go into resolution, so I do that.

Page 16

Q. What is your current address?

13 A. 319 West 94th Street, Room 341, 14 New York, New York 10025. That's my home 15 address.

Q. How long have you lived at this address?

A. September '94.

O. From September 1994 to the present day, did there come a time when the ownership 20 of the building changed? 22

A. Yes.

23 Q. Who owned the building when you 24 first began living at 319 West 94th Street? 25

A. I believe, because I never met the

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	Page 17		Page 18
1	Rolande Cutner 17	1	Rolande Cutner 18
2	landlord, I believe it was a family in	2	renovated, 80 percent were going to be
3	Brooklyn, I think it's Margolis. I think	3	demolished. The people who live in front of
4	it's this family in Brooklyn that owns the	4	the building would be moved into the back of
5	building until March 2006 where we were	5	the building so I was not too much concerned
6	pushing for a meeting to the lobby and we	6	because my room, 341 is on the back and very
7	were told the Lantern Group took net lease of	7	quiet. So at the beginning they say, "We
1	the building. That was probably March or	8	move everybody in the back, don't worry." So
8		9	I was not worried.
9	April 2006.	10	Q. Was anything else discussed at this
10	Q. Prior to this meeting in March		meeting?
11	2006, have you ever heard of the Lantern	11	- I
12	Group before?	12	A. They say that they are going to
13	A. No, never.	13	welcome NY3 population, which we did not know
14	Q. Who called everyone down to the	14	what it was. They just mention that.
15	lobby for this meeting?	15	Q. Was anything else mentioned?
16	A. At that time I did not know but now	16	A. New management. I think the lady
17	that I remember, I think it was Rafal Markwat	17	Harriet Cohen was present at that meeting,
18	and Eric Galloway. I think they were both at	18	probably March or April 2006. I think this
19	the meeting but I am not sure they directed	19	lady was present.
20	the tenants. I am not sure but I think they	20	Q. Did anyone say anything about what
21	were at the meeting.	21	the Lantern Group does or what kind of
22	Q. Other than the fact that the	22	company the Lantern Group is?
23	Lantern Group had taken a net lease, what	23	A. I don't recall. I don't think it
24	else was said at this meeting?	24	was a lot of discussion about that. I think
25	A. The building was going to be	25	they just introduce themselves and that I
-	Page 10		Page 20
١.	Page 19 Rolande Cutner 19	4	Rolande Cutner 20
1 2		2	MS. HOLTZER: This is the
2	remember vividly because they say we are	k .	one we have.
3	going to move everything in the back of the	3	
4	building, "don't worry," reassuring the	4	A. I signed it because I was helped by
5	people. We are concerned, you know, because		a lawyer on the pro se department.
6	my room is on the back.	6	MR. CUTNER: I'm just asking
7	I must say I was not very much	7	about this document, whether it's
8	concerned at that time or upset. I just	8	the original complaint. This
9	listened.	9	document is not signed.
10	MS. HOLTZER: Please mark.	10	MS. HOLTZER: I'm not even
		4 4	arma if the barro a signed source \Ma
11	(Complaint was marked	11	sure if we have a signed copy. We
12	Defendants' Exhibit A, for	12	don't have the signed copy of it.
1	Defendants' Exhibit A, for identification, as of this	12 13	don't have the signed copy of it. A. I verify that this is all the
12	Defendants' Exhibit A, for identification, as of this date.)	12 13 14	don't have the signed copy of it. A. I verify that this is all the numbers because since I wrote it, if some
12 13	Defendants' Exhibit A, for identification, as of this date.)	12 13	don't have the signed copy of it. A. I verify that this is all the numbers because since I wrote it, if some number would be missing, I would be able to
12 13 14	Defendants' Exhibit A, for identification, as of this date.) Q. Ms. Cutner, I'm going to show you what's been marked as Exhibit A (handing).	12 13 14	don't have the signed copy of it. A. I verify that this is all the numbers because since I wrote it, if some number would be missing, I would be able to
12 13 14 15	Defendants' Exhibit A, for identification, as of this date.) Q. Ms. Cutner, I'm going to show you what's been marked as Exhibit A (handing).	12 13 14 15	don't have the signed copy of it. A. I verify that this is all the numbers because since I wrote it, if some number would be missing, I would be able to tell you it's missing. Yes, I recognize my
12 13 14 15 16	Defendants' Exhibit A, for identification, as of this date.) Q. Ms. Cutner, I'm going to show you what's been marked as Exhibit A (handing). Do you recognize this document?	12 13 14 15 16	don't have the signed copy of it. A. I verify that this is all the numbers because since I wrote it, if some number would be missing, I would be able to tell you it's missing. Yes, I recognize my complaint. It look to me like the correct,
12 13 14 15 16 17	Defendants' Exhibit A, for identification, as of this date.) Q. Ms. Cutner, I'm going to show you what's been marked as Exhibit A (handing). Do you recognize this document? A. Yes. This is my complaint. Yes,	12 13 14 15 16 17	don't have the signed copy of it. A. I verify that this is all the numbers because since I wrote it, if some number would be missing, I would be able to tell you it's missing. Yes, I recognize my complaint. It look to me like the correct, that's a correct complaint that I filed.
12 13 14 15 16 17 18 19	Defendants' Exhibit A, for identification, as of this date.) Q. Ms. Cutner, I'm going to show you what's been marked as Exhibit A (handing). Do you recognize this document? A. Yes. This is my complaint. Yes, this is mine.	12 13 14 15 16 17 18	don't have the signed copy of it. A. I verify that this is all the numbers because since I wrote it, if some number would be missing, I would be able to tell you it's missing. Yes, I recognize my complaint. It look to me like the correct, that's a correct complaint that I filed. Q. So I'm going to direct you back to
12 13 14 15 16 17 18 19 20	Defendants' Exhibit A, for identification, as of this date.) Q. Ms. Cutner, I'm going to show you what's been marked as Exhibit A (handing). Do you recognize this document? A. Yes. This is my complaint. Yes, this is mine. Q. I'm going to direct you to	12 13 14 15 16 17 18 19 20	don't have the signed copy of it. A. I verify that this is all the numbers because since I wrote it, if some number would be missing, I would be able to tell you it's missing. Yes, I recognize my complaint. It look to me like the correct, that's a correct complaint that I filed. Q. So I'm going to direct you back to Paragraph 13 now. In the first sentence of
12 13 14 15 16 17 18 19 20 21	Defendants' Exhibit A, for identification, as of this date.) Q. Ms. Cutner, I'm going to show you what's been marked as Exhibit A (handing). Do you recognize this document? A. Yes. This is my complaint. Yes, this is mine. Q. I'm going to direct you to Paragraph 13 of your complaint.	12 13 14 15 16 17 18 19 20 21	don't have the signed copy of it. A. I verify that this is all the numbers because since I wrote it, if some number would be missing, I would be able to tell you it's missing. Yes, I recognize my complaint. It look to me like the correct, that's a correct complaint that I filed. Q. So I'm going to direct you back to Paragraph 13 now. In the first sentence of Paragraph 13 you use the term "permanent"
12 13 14 15 16 17 18 19 20	Defendants' Exhibit A, for identification, as of this date.) Q. Ms. Cutner, I'm going to show you what's been marked as Exhibit A (handing). Do you recognize this document? A. Yes. This is my complaint. Yes, this is mine. Q. I'm going to direct you to Paragraph 13 of your complaint. A. It says 13.	12 13 14 15 16 17 18 19 20	don't have the signed copy of it. A. I verify that this is all the numbers because since I wrote it, if some number would be missing, I would be able to tell you it's missing. Yes, I recognize my complaint. It look to me like the correct, that's a correct complaint that I filed. Q. So I'm going to direct you back to Paragraph 13 now. In the first sentence of Paragraph 13 you use the term "permanent tenant." Do you see where I'm referring to?

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Q. And what do you understand a

25 permanent tenant to mean?

document is unsigned; is this the

original complaint as filed?

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Page 21 21 Rolande Cutner

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A. I understand it's a tenant which has been living in a SRO building, in a SRO buildina.

Q. Does a tenant have to be living in an SRO building for a certain amount of time to become a permanent tenant or is it automatic?

A. I understand because the building is called by New York City SRO building, when you live in this building, I understand you are a permanent tenant. This is what I understood but, of course, I am not a real estate lawyer.

Q. Does permanent tenant status confer any kind of benefits or rights upon a person?

MR. CUTNER: Are you asking for legal advice? I'm not sure what the question is.

Q. I'm asking what is your understanding of legal rights or benefits that a person has from that permanent tenant status.

A. I understood because me and other people were living in the SRO building and

Page 22 22 Rolande Cutner

the rules and regulations of New York apply

Q. A few sentences down you say that you are a tenant in good standing.

What does it mean to be a tenant in good standing?

A. I understand it's a tenant that pays regularly its rent.

Q. You also reference the tenant advisory board.

What is a tenant advisory board?

A. I understand that it was a body -let me explain that. I was approached to be a member of this board and, of course, when you are approached, the question you ask is what for and they say because you should negotiate with the Lantern Group and because a tenant -- I would not say no education, it's not that -- after with legal term "we wish that you -- because you are familiar with legal term, we wish you could be a member of this board," and this board was designed to negotiate with the Lantern Group in good faith. This is what I understand.

Page 23

Rolande Cutner 23

Q. What did being a member of the advisory board entail, such as meetings?

A. Meeting.

Q. How often did you have meetings?

A. At the beginning?

Q. Yes.

A. We had probably one in August or September. I am not sure about the months but in 2006 and then one in January 2007 and then one in probably October 2007 and it stopped there.

O. Are there any other activities that you participated in your capacity as a member 14 of the tenant advisory board?

A. Yes. We were invited to participate on, one day we had a visit from 17 the elected official from New York City, elected official, so a lady by the name of 19 Gail Brewer (phonetic) came and that was the 20 21 visit at the building. I believe it was 22 August 2007. I'm not sure about the month

23 but it was in 2007. 24

O. Why were the elected officials 25 coming to the building?

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24 Rolande Cutner

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A. Because the building was 2 deteriorating at high speed and it seemed 3 that the elected official did not know or 4 they pretended they did not know, so a visit 5 or two was organized to make them aware of 6 7

the terrible condition of the building. Q. Who organized the visit?

8 A. I believe that another permanent 9 tenant but I'm not sure because Chris Santee 10 was also on the board, Nicolas Legrand were 11 also on the board and I believe that in 12 connection with Shaffak Islam (phonetic), 13 which is the lawyer for the SRO project, I 14 believe, because I was not there. They 15 notify the elected official Ms. Gail Brewer 16 to come and look at the terrible condition of 17 the building. I believe they organized, they 18 asked me and Ms. Brewer to come. 19

Q. Were any other elected officials there or representatives?

A. Yes. I think Cal Meade, M-E-A-D-E. 22 I think he's, he was there with Gail. Gail I 23 remember well, vividly. I talk to her so I 24

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Case	e 1:07-cv-08649-LAK-FM Document 2	29-8	Filed 09/05/2008 Pages 25 to 28
	Page 25		Page 26
1	Rolande Cutner 25	1	Rolande Cutner 26
2	probably there and maybe also people from the	2	Q. Did Ms. Brewer or Mr. Meade or any
3	New York City Department of Housing because	3	of the individuals from the Department of
4	if my memory is correct, I remember all this	4	Housing say anything to you or
5	group of people but specifically, talk to	5	A. I talk only to Ms. Brewer.
6	Gail Brewer.	6	Q. Did Ms. Brewer say anything to you
7	Q. What did you talk to Gail Brewer	7	regarding the conditions of the building?
8	about?	8	A. Yes, she did.
9	A. The terrible condition on the third	9	Q. And what did she say?
10	floor because this is the floor where I live.	10	A. "Don't worry, everything is going
11	Q. What was the terrible condition on	11	to be fine. Just trust me, I understand,
12	the third floor?	12	Ms. Cutner. I understand you completely.
		13	Don't worry, don't worry, don't worry."
13	A. Bed bugs, mice, mold on the corner		· · · · · · · · · · · · · · · · · · ·
14	of the ceiling. Bathroom clog up with human	14	Q. Did you hear any of the other
15	waste on the bowl, WC bathroom pipe totally	15	individuals that were visiting say anything
16	clogged up. In the kitchen, big hole where	16	about the conditions of the building?
17	army of mices were coming, vermin; very bad	17	A. Not to me. I only talk to Ms. Gail
18	condition in kitchen. And I understand	18	Brewer.
19	because I'm not, again, I see a lawyer for	19	 Q. Did you overhear any of the other
20	C violations of the building which understand	20	individuals saying something to somebody else
21	are very serious violations and I understand	21	regarding the conditions of the building
22	that, specifically, Chris Santee and Nicolas	22	during this visit?
23	Legrand point out to Gail Brewer the	23	A. It's difficult for me to pinpoint
24	C violation which is a very, very serious	24	because, as I explain, they were huge
25	condition of the building.	25	delegation from New York Department of
23	Condition of the banding.		aciegation from the contract of
	Page 27		Page 28
1	Rolande Cutner 27	1	Rolande Cutner 28
2	Housing, I believe. You have huge	2	A. No. He was a little bit, would I
3	department, F, New York Department of	3	say, laughing at me or smiling at me and said
4	Housing. I think one of the girl's name is	4	that she will never do anything for us. I
1	Jessica Katz, elected official, and it was a	5	think I remember the sentence because the
5	· · · · · · · · · · · · · · · · · · ·	6	fact I have naive and what he said to me, he
6	huge crowd of people, you know. And so	1 -	
7	people were discussing but I cannot say	7	said, "she will never do anything for us."
8	people use discretion. It was this huge	8	Q. Other than what you've already
9	group of people and I only talk to Gail	9	testified to, did you participate in any
10	Brewer.	10	other activities in your capacity as a member
11	Q. After that visit, did you have any	11	of the tenant advisory board?
12	other contact with Ms. Brewer?	12	 A. I went to see the lawyer of the SRO
13	A. No, never.	13	building to try to get help.
14	Q. Do you know if anyone else from the	14	Q. Is that Mr. Islam?
15	tenant advisory board had any further contact	15	A. Mr. Islam, I visit him in his
16	with Ms. Brewer?	16	office.
17	A. I think that Chris Santee, the man	17	Q. What did you discuss with
18		18	Mr. Islam?
		19	MR. CUTNER: I object to
19	•	•	
20	• • •	20	
21	Q. Did he actually meet with	21	Privileged communication.
22	•	22	
23	A	23	the building or for the tenants?
24	Q. Did he tell you anything about	24	A. He's attorney for the SRO law
	Q. Did he tell you anything about		A. He's attorney for the SRO law

Case 1:07-cv-08649-LAK-FM Document 29-8 Filed 09/05/2008 8 (4966 29 to 32) Page 30 Page 29 Rolande Cutner 30 Rolande Cutner 29 1 don't know if they are volunteers or maybe 2 MR. CUTNER: I'm sorry, I 2 big law firm in New York City and some lawyer 3 thought he was the attorney for the 3 of that I don't know but I understand the SRO 4 4 tenants. 5 law project is huge. THE WITNESS: No, no. He's 5 It's a project to help people like 6 SRO. It's called SRO law project 6 7 us to help who are permanent tenant in SRO and he explained to me not only I 7 building, where I would say it's a project to 8 can say he's a little bit for the 8 help people who are permanent tenant in SRO 9 9 building because he has our 10 building. building in his portfolio but it's 10 Q. You say, you allege in Paragraph 13 11 very difficult to see because he 11 that the tenant advisory monitored closely 12 12 told me they have ten buildings the redevelopment plan of 319 West 94th like that, so the guy's slumped 13 13 with work and it's a miracle they Street; do you see where I'm referring to in 14 14 the complaint? 15 15 received me, he accept to see me A. Right. because they have ten buildings 16 16 Q. How did the tenant advisory monitor 17 like that. 17 the redevelopment plan? Q. Who does Mr. Islam -- who is his 18 18 A. In asking questions. client, who does he represent? 19 19 Q. Who did you ask questions of? A. I think he is, as again I said, SRO 20 20 A. As I said, Chris Santee and Nick 21 law project. It's a project, you know, SRO 21 Legrand were very active in this board and 22 law project, and we are not only building. 22 the board was asking questions to the Lantern 23 23 There are several buildings. Group to HPD Department, "What's going on, Q. What is the SRO law project? 24 24 what's going on, what's going to happen to A. I understand a body created by, I 25 Page 32 Page 31 32 31 1 Rolande Cutner Rolande Cutner 1 2 the building in September 2007? us?" 2 A. Harriet Cohen. 3 Q. After the March 2006 meeting that 3 Q. Do you remember what Ms. Cohen said you referenced earlier, did anyone from the 4 4 at this meeting? Lantern Group meet with the tenants again 5 5 6 A. Yes. regarding the redevelopment of the building? 6 Q. What did Ms. Cohen say? A. As I indicated, those two dates, 7 7 A. "Don't worry. I am here to listen maybe January 2007 or October 2007. 8 8 to your complaints. Everything is going to Q. Are the tenant advisory board's 9 9 be fine. Now we have a rule and regulation meetings that you referenced earlier, those 10 10 and you have to follow the rules and were also meetings where the members of the 11 11 regulations in the building." That's when 12 Lantern Group were present? 12 the Lantern Group issued rules and 13 A. Chris, again, was very active and 13

if he raised hell then maybe Rafal Markwat would tiptoe or this lady, Harriet Cohen, would tiptoe into the building. So yes.

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- O. And after March 2006, when was the next time that Ms. Cohen or Mr. Markwat or anyone else from the Lantern Group came to the building to have discussions with the
- A. September 2007 or August. Again, I 22 am not very sure the months but I would say 23 the Summer of 2007. 24
 - Q. Who from the Lantern Group came to

regulations and said, "You better follow 14 those rules and regulations." 15 Q. What were these rules and 16 regulations that Ms. Cohen introduced? 17 A. No delivery, no cleaners, no 18 delivery of newspaper, no delivery of Federal 19 Express, no delivery of food. That means 20 that if you are sick in bed, you have to go 21 out and try to get some food. No delivery, 22 no delivery of anything, that's the rule. 23

Q. Did this mean no delivery to your

specific room or no delivery to the building?

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			J (1 ages 55 to 50)
ļ	Page 33		Page 34
1	Rolande Cutner 33	1	Rolande Cutner 34
2	A. To the building.	2	stolen" or my clothes being stolen. "We
3	Q. If somebody wanted to order a	3	don't want to have any responsibility and we
4	pizza, would they be able to have a pizza	4	are concerned about stealing."
5	delivered to the building?	5	Q. Do you know
6	A. I don't ask for pizza because I am	6	A. Although that they have the
7	always on a diet but I suppose, I mean, I did	7	security guard that you forgot to ask me,
8	not test this rule. I test it for the	8	they have the security guard. But her
9	clothes but not this rule but that was the	9	concern was stealing. That I remember very,
10	rule, no delivery in this building.	10	very vividly because we had a very strong
11	Q. It wasn't that people couldn't	11	discussion at that time, and I remember that.
12	deliver things to your individual room, it	12	Q. How, in what way was it a very
13	was that you couldn't even go down to the	13	strong discussion?
14	lobby and pick it up yourself; is that	14	A. Because I said, "I live in this
15	correct?	15	building since September 1994. I have
16	A. I cannot recall about specifically	16	clothes delivered since September of 1994."
17	coming down, I cannot recall. Maybe she said	17	They always put the clothes, there's a hook,
18	that but I cannot recall that. I don't	18	you know, by the window. Since 1994 I have
19	recall that this minute.	19	my clothes delivered there twice a week.
20	Q. Did Ms. Cohen give any kind of	20	Nobody stole anything. We had doorman at
21	reason why she implemented this rule?	21	that time.
22	A. Yes.	22	We had, you know, a doorman from
23	Q. What was the reason that she gave?	23	they like to talk to me because they speak
24	A. "We are afraid of stealing, we	24	French. We never had anything stolen in this
25	don't want to be responsible for mail being	25	building so don't come now and say, oh, we
123	don't want to be responsible for mail being	123	building 30 don't come now and say, on, we
	······································		
	Page 35	İ	Page 36
	Page 35 Rolande Cutner 35	1	Page 36 Rolande Cutner 36
1 2	Rolande Cutner 35	1 2	Rolande Cutner 36
2	Rolande Cutner 35 are afraid of stealing.	2	Rolande Cutner 36 they will be monitored by medication. So I
2	Rolande Cutner 35 are afraid of stealing. Q. Do you know if anyone else in the	2	Rolande Cutner 36 they will be monitored by medication. So I ask the question, I said, "Monitor how? How
2 3 4	Rolande Cutner 35 are afraid of stealing. Q. Do you know if anyone else in the building had any complaints regarding	3 4	Rolande Cutner 36 they will be monitored by medication. So I ask the question, I said, "Monitor how? How they are going to be monitored?"
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Case 1:07-cv-08649-LAK-FM Document 29-8 Filed 09/05/2008 10998ges 39ft 340) Page 38 Page 37 38 Rolande Cutner Rolande Cutner 37 1 1 2 38 million," that -- I understood that. is Mrs. Harriet Cohen, but "we ask them." 2 3 Q. Now, you mentioned that part of the 3 Q. Do you know what Ms. Cohen's title redevelopment plan was to service this 4 was with the Lantern Group? 4 5 population. 5 A. I believe, I am not sure. I 6 Was this something that happened believe she was the director of the social 6 7 immediately when the Lantern Group took over? service but I believe, I am not sure. 7 A. Yes. They mention it, I believe, 8 8 Q. Do you know if the Lantern Group at the first presentation, especially because 9 ran other buildings that serviced the NY3 9 Ms. Harriet Cohen was there and I believe she 10 10 population? was director of the social services and I 11 A. I am not aware. Maybe, but I am 11 not aware of that. 12 believe, I can be, I don't think wrong but on 12 March 2006 when they took over the building, 13 Q. Do you know whether the Lantern 13 14 they did not mention it like that. They just Group's purpose is to service the NY3 14 mention, "Oh, we are going to have to house 15 15 population? A. I could not answer this question 16 NY3 population." Uh-huh, but they did not, 16 17 because I don't believe that the purpose is you know, elaborate on that. 17 Q. Did these NY3 individuals start to serve the NY3 population but I do believe 18 18 in order to get the million dollars tax free 19 moving in immediately or were they going to 19 20 move in after the building had been and tenant free, New York City said, "Okay, I 20 redeveloped? 21 21 give you \$38 million but you have an 22 A. I don't know that. I don't know. 22 obligation to house 60 persons coming out of the psychiatrist ward of the hospital that we Q. I'm going to direct you to 23 23 are closing because you have the special 24 Paragraph 14. 24 ability to house them because we give you the 25 Where did you learn that the 25 Page 40 Page 39 39 Rolande Cutner 40 Rolande Cutner 1 1 2 Q. Do you remember what the piece of 2 Lantern Group is a non profit entity? paper said? 3 A. On that first meeting when 3 A. It was a description of the Ms. Harriet Cohen was present and maybe, I'm 4 4 renovation of the building that I remember 5 not sure, Rafal Markwat and Eric Galloway 5 because I was concerned by the fact that 6 were present at the first meeting or at 6 living in the back I would be, quote/unquote, another meeting but they explain that to us. 7 7 Q. What did they explain about the "protected" because they were first moved 8 8 everybody in the back. That, I remember fact that Lantern Group was non profit? 9 9 10 A. They just said that it's a non 10 that, vividly, yes. MS. HOLTZER: I'm just going 11 11 profit. to call for the production of the 12 Q. Did they explain what the Lantern 12 piece of paper. 13 group's non profit purpose was? 13 A. No, I don't recall. 14 THE WITNESS: If I find it. 14 15 If I find this paper. Q. Did they explain whether the 15 Lantern Group was a non profit entity? 16 Q. How did you learn that the Lantern 16 Group was receiving public funding to A. I don't recall. I mean verbally, I 17 17 18 18

think that they gave us maybe, I would have to look into my file, but on that particular 20 meeting I don't recall today but, I mean, I 21 could go into my file and maybe they gave us 22 this piece of paper when they mention they 23 were a non profit. I know that they mention 24 that verbally but they might have give us 25 also a piece of paper explaining.

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redevelop the building? A. In this paper that I, again, I have to look, that they gave us on the first day of the meeting or I have read it someplace. Maybe I read it in another piece of paper. I'm not sure but I must have read it someplace. Q. I'm going to direct you now to

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Page 41 Rolande Cutner 41 1 2 Paragraph 16. 3

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Do you see where it says, "The Lantern Group wishes to convert a six-story pre-war structure into a nine-story monstrosity"? Why do you refer to it as a monstrosity?

A. Because not only they want to move the people in the back and they want to add three more floors on the top and add on the backyard so that building will be so high 12 that it will be a monster compared to the other buildings which are five floors, that was, in that huge monster would be sitting there like a huge green monster. It was a little bit to make fun of the Lantern Group, the word that I used, "monster."

O. In the pamphlet that they gave you at the meeting, did they have a picture or at any time did they show you a picture of what the proposed redevelopment of the building looked like?

A. I don't recall.

Q. I want to direct you to

Paragraph 26. You allege here that you 25

Page 42 Rolande Cutner 42

suffer from multiple sclerosis.

When were you diagnosed with MS?

A. I think 1992 because you have to understand it's very difficult to get diagnostic.

Q. When did you first experience symptoms?

A. In probably 1983 because I was falling a lot, falling in the street, falling coming out of the baths, falling coming out of the subway.

The first thing is that you fall a lot and the second thing, your bladder dysfunction and I could not pee, you know, so that's an indication that something is definitely wrong.

O. When did you first experience that symptom?

20 A. At the very beginning, between 1983, '84. And it became so bad that I could 21 not pee. I mean, you know, it was really so 22 bad and I started to really be concerned 23 24 about most the falling. I couldn't explain it because I was good and, and I was doing 25

Page 43

Rolande Cutner a marathon before. A lot of the people tell me you are fatigue, you stop your marathon but when the bladder start to act up, that really start to concern me.

Q. When did you first go visit a doctor regarding the bladder dysfunction?

A. Like in 1990.

Q. What doctor did you visit?

A. I always visit French doctor, why, because I am a French citizen and I have, as you know, everything is free in France. That you know because, because of French citizenship everything is free.

Q. What is the name of the doctor that you visited in 1990?

A. Etienne Roulett; E-T-I-E-N-N-E, R-O-U-L-L-E-T.

O. What did Dr. Roullet tell you when you told him your symptoms?

A. He suspected because, at that time, you know, it's very difficult to give you a diagnostic, so in 1990 he suspected multiple sclerosis and he sent me to another professor 25 for my bladder dysfunction, Professor

Page 44

44 Rolande Cutner Amarenco, A-M-A-R-E-N-C-O, for bladder dysfunction.

Q. And how did Dr. Amarenco treat your bladder dysfunction?

A. It's wonderful. Let me explain to you. He teach me to self-catheter and that change my life completely so I went to a special hospital to be taught to self-catheter and that give me freedom.

I don't have to wear a permanent tube coming from the bladder down with a bag which is horrible because before that they did not know how to treat bladder dysfunction so you had to carry, you know, a tube and a bag and but now with this self-catheter, it gives you freedom.

It gives you the fact that today I'm talking to you and when we have a break, I am going to go to the ladies' room and self-catheter myself.

Q. Did you experience any other symptoms of multiple sclerosis other than the falling down and the bladder dysfunction?

A. Yes. You lose what they call the

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Page 45 1 Rolande Cutner 45 2 grip function. For instance, if I want to 3 grip this, if I don't pay attention, I'll do 4 like that (indicating). But now, I am trained with the brain to say "to grip" so, 5 you know, so you lose the grip function of 6 the two first fingers. You lose a little bit 7 the eye function. You have the bladder, you 8 9 have the leg, the eyes and the grip function. 10

- Q. Do you still experience all of these symptoms today?
- A. Oh, yes. You never, there is no cure. MS has no cure, has no cure.
- 14 Q. Other than the self-catheter, is there any other manner in which your MS is 15 treated? 16
 - A. You mean treatment?
 - Q. Right.

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18 A. They gave me what we call in 19 French -- means that you enter the hospital 20 21 and they put in your vein cortisone at high levels for two, three hours, so you had to 22 23 enter the hospital because they give you this cortisone and it supposedly makes you feeling 24

better for the walking. So I did have, at

Page 46 Rolande Cutner that time, the treatment for that but not anymore, not now.

Q. How often did you have to go for this treatment?

A. Let's separate first bladder function which is so important. I have to go every months because the catheter is a little bit, it's a plastic little thing like that (indicating) and it cost a fortune and I am doing that ten times a day so that means, I mean, Sonde, S-O-N-D-E, what you call in France, this is a catheter in this country, you call it catheter. So I have to go all the months because I do the bladder ten times, and why ten times because when you self-catheter, at the same time you send germ in your bladder so the way to eliminate the 18 germ without having high fever is to prevent 19 20 the germ from getting married because the 21 germ in your bladder, they swim, you know, 22 like little (indicating), then they see a 23 female germ and they get married but when 24 they are male, they have ten million children

Page 47

47 Rolande Cutner self-catheter, eliminate the urine, urine, urine, this germ stay in your bladder.

What happens, they go up, they give you fever, they give you a lot of very bad fever and you might die. So because of that I have to self-catheter ten times a day to eliminate the urine and eliminate the germ.

Q. When you say that you have to go every month, is that to visit the doctor in France?

A. Yes, because the rule in France is -- because this is very expensive, you can 14 imagine. In France they monitor you because they pay, the government pay for this 15 treatment so they monitor you so every month I have to request, you know, it's not, you 17 18 cannot send it through the mail to America 19 because it's monitored because it's so expensive. It's very, very expensive.

So I would say, let me add to that, 22 maybe, like, if I can have every six weeks instead of every four weeks, you know, I beg the doctor and administratively they say, "Okay, give her six weeks." But it's very

Page 48

1 Rolande Cutner 48 2 controlled because it's very expensive. This 3 is the reason. 4

every four hours, so that mean if you don't

- O. The cortisone treatment that you described earlier, how often?
 - A. That stopped completely.
 - Q. When did that stop?
- A. I stopped like two -- two, three years ago I stopped.
 - Q. Why did you stop that treatment?
- A. It did not help me. It put my liver in danger because this cortisone is a hormone and it can damage the liver and because it did not help me, the doctor said, "Stop that, that's not helping you."
- Q. Other than the catheter and the cortisone treatment, is there any other treatment that you received for your multiple sclerosis?
 - A. No. Not that I am aware of, no.
- Q. Other than the visits to France that you described in order to get your catheter treatments, how often do you visit the doctor regarding your multiple sclerosis?
 - A. Every months to get the catheter or

Case 1:07-cv-08649-LAK-FM 1**P(Pages 390to25**2) Page 50 Page 49 50 Rolande Cutner 49 1 Rolande Cutner 1 you say that you are placed at risk of 2 one every six weeks, let's say, if I can 2 falling if you carry anything and this high 3 3 stretch it. risk is due in nature of your condition; do Q. When you go to France for your 4 4 you see where I'm referring to? 5 treatment, where do you get treated? 5 6 A. Yes. A. Hospital Tenon; H-O-S-P-I-T-A-L, 6 Q. What do you mean by "anything?" 7 second word T-E-N-O-N. That's the most I go; 7 Would you be able to lift something that's 8 Hospital Rothschild for the bladder because 8 Hospital Rothschild is specifically dedicated 9 very light? 9 A. My handbag, for instance. You have 10 to neurological bladder, it's a specific. 10 to understand. Can I show it to you? I can You receive treatment of that. This 11 11 carry my handbag. Professor Mancott (phonetic) that I told you 12 12 Q. Is there a limit on how heavy 13 about. 13 something can be for you to be able to carry Q. Did you still treat with 14 14 15 it? 15 Dr. Amarenco? A. See, you have to understand also A. Yes, and Dr. Mancott passed away of 16 16 two different things: The weight from my 17 a massive heart attack and everybody was 17 handbag, if it's very heavy, I could not. horrified by his death, you know. He was --18 18 But also the balance because, for instance, 19 nobody could understand how he can have this 19 I, I cannot carry an umbrella. This is 20 massive heart attack. 20 always why you see me with this rain cape Then I was going to Dr. Henfeld's, 21 21 with a hood, see (indicating). 22 H-E-N-F-E-L-D, office. The hospital now is 22 If you're asking me why do you changed; it's Hospital General, General 23 23 carry with you in this beautiful weather a 24 Hospital of Poissy, P-O-I-S-S-Y. 24 cape with a hood, my answer is I cannot carry Q. In Paragraph 30 of your complaint 25 Page 52 Page 51 52 Rolande Cutner 1 Rolande Cutner 51 1 carry that? an umbrella and I don't want to be drenched 2 2 A. Not too heavy. My handbag I carry. by the rain. Therefore, every day I have my 3 3 Q. About how heavy is a handbag? 4 cape with a hood. So it's not related, I 4 A. I don't know, I don't know. It's a 5 mean, it is related to the weight but it's 5 woman handbag so you might say -- let me put related to balance because I cannot carry an 6 6 it this way, it's a woman handbag and a 7 umbrella and go like that (indicating). I 7 lawyer handbag so I might have papers, books, 8 fall forward, I fall on the back. It's 8 my makeup. It's a woman handbag. 9 9 balance. Q. I want to turn Page 9, still within Q. Just for my own understanding, if 10 10 Paragraph 30. You say towards the middle of something was very light but was also very 11 11 the page that you have to use a leg brace? 12 long, would that present a problem? 12 A. Yes. A. I cannot carry it. I am talking, 13 13 Q. On which leg do you wear the brace? 14 for instance, again, let's go back to this 14 A. On the right leg but I don't use it cleaners, my clothes. I cannot, you know, 15 15 every day. For instance, this morning I did when you go to the cleaners, they give you 16 16 not wear it. I use it -- again, you have to 17 17 18

things high and long. If I carry it on my shoulder, I might fall on my back, which is 18 terrible because I have metallic plate on my 19 back; if I carry it in front my foot because 20 it's long, I fall in front so for instance 21 for a simple clothes in a cleaners bag which 22 is light I cannot carry it. 23 24

Q. The alternative if something was 25 heavy but was small, would you be able to

understand this disease. When the fatigue is so intense I cannot even raise my leg so I have to brace it to help me. Q. How often do you wear the brace? A. It's related to fatigue so I could wear it every day if I am really fatigue and 23 I cannot get out of bed in the morning so I, 24 you know, whip myself to go out of bed.

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Page 53 Page 54 54 1 Rolande Cutner 53 1 Rolande Cutner 2 2 A. It stop at the knee. As I told my doctor, I don't walk 3 3 Q. I want to go to the next page, with my leg, I walk with my brain. In the morning I am paralyzed. I say, "You get them 4 4 Paragraph 37. 5 and you go into the lobby, in the bathroom" 5 A. (Witness complies.) 6 because we don't have any bathroom facility. 6 Q. How often would you say that since 7 We have to walk to the lobby and I 7 September of 1994 you always had your laundry 8 say "you do that, you walk, you do that," and 8 bag delivered by Maxene Cleaners; how often 9 sometime I cannot do it and I put the brace 9 did you have your laundry delivered prior to the Lantern Group's new rule? 10 and whip very, very tired so it's not like, 10 you know, every day because it depends on 11 A. I would say more or less twice a 11 week, more or less; could be once a week, 12 fatique. 12 Q. How long is the leg brace? 13 13 could be twice a week. 14 A. It start -- I don't wear it today 14 O. Now, I know you mentioned earlier that you had a strong discussion with 15 but I mean, it start from the foot -- no, it 15 Ms. Cohen where you said you had never had an 16 start at the -- here, I can show it to you. 16 issue of stealing. During this conversation 17 It start here (indicating) 17 18 underneath the foot. There is this plate 18 with Ms. Cohen, did you tell her that you 19 then it goes up like that into the knees 19 needed your laundry delivered because you had a disability? 20 because, in fact, it's to help me to raise 20 21 this part which is weak so it started at the 21 A. Yes. 22 22 middle of the foot and go up to the knees Q. What did she say in response? 23 23 A. "Don't worry, don't worry, we'll (indicating). Q. It comes up to just above knee or think about it." 24 24 25 does it stop at the knee? 25 Q. What did you say to her regarding Page 55 Page 56 Rolande Cutner 55 Rolande Cutner 56 1 1 2 vour disability? 2 You mean with Ms. Cohen or with 3 A. I would say I retraced the history 3 other persons? 4 of the building at that particular meeting. 4 Q. With anyone at the Lantern Group? 5 MR. CUTNER: No, the 5 A. At the Lantern Group? Q. Anyone who works for the Lantern 6 question is what did you say to 6 7 Ms. Cohen about your disability. 7 Group? 8 A. I said, "I am disabled, I cannot 8 A. Let me clarify because, you know, I 9

9 carry anything." 10 Q. After you told her, she responded 10 that they would think of something; is that 11 12 correct? 13 A. Yes, yes. 13 14 Q. When was the next time you 14 15 approached someone at the Lantern Group and 16 told them that you had a disability and that was why you wanted to have your clothes 17 delivered? 18 19 I don't understand the question. 20 It was with Harriet Cohen on that particular 21 date. 22 Q. Did you have any other 23 conversations with anyone after this conversation with Ms. Cohen about your 24 25 disability?

talked to you about that, the security guard; they refuse everything and I said to the security guard, "Ms. Cohen said she's going to look into this problem. How do you dare to prevent my delivery boy" so I don't know legally if they are, I know they are not from the Lantern Group but the security guard -- I did not look at the contract but I believe the security guard are under direction and control of the Lantern Group, I believe that but I did not look at the contract so my answer is yes, I told the security guard, "How come you dare to turn aware my delivery boy when Ms. Cohen said I am thinking about it? How do you dare?" Q. On how many occasions would you say you had this conversation with one of the

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	Page 57		Page 58
1	Rolande Cutner 57	1	Rolande Cutner 58
2	security guards?	2	lady. You have no business to ask my name."
3	A. Twice a week.	3	Q. Did you ever learn any of their
4	Q. What did they say in response?	4	names, any of the security guards' names?
5	A. "Well, you know, lady, fuck you.	5	A. No. They will never give their
6	We are not going to accept anything delivery.	6	name.
7	You understand, lady."	7	Q. Do you know what they looked like?
1	Q. Who said this?	8	Can you describe what any of the security
8	•	9	guards who said this to you looked like?
9	A. Security guard.		•
10	Q. Was that always their response or	10	A. Tall. Because I am 5'1" everybody
11	was there sometimes a different response?	11	look tall and handsome. Some of them good
12	A. "I don't know what delivery, I	12	looking, very young. Some of them trying to
13	don't know. I don't know. What are you	13	help. I mean, not everyone say, "fuck you,
14	talking about? What clothes, what delivery,	14	lady." Some of them trying to help and say,
15	what cleaners? I don't know what are you	15	"I don't know, I don't know. See with the
16	talking about. I don't even understand what	16	management."
17	you are talking about."	17	I say, "I talked to Ms. Cohen," and
18	Q. Was it always the same security	18	they say, "well, I don't know, lady. I don't
19	guard?	19	know. See with the management. I don't
20	A. No, it's changing at almost at	20	know."
21	one point it was changing almost every day	21	Q. Do you remember what the one who
22	and I would say, "What's your name? Give me	22	said "fuck you, lady" looked like?
23	your name."	23	A. No. It will be unfair to me to
24		24	they are young people, probably totally
25	"No, lady, I'm not going to give you my name. Fuck you. You understand,	25	uneducated and they don't even know the
23	you my name. Fuck you. You understand,	23	uneducated and they don't even know the
	Page 59		Page 60
1	Rolande Cutner 59	1	Rolande Cutner 60
2	building because one of them I said, "Why	2	I am telling you, not every
3	don't you know?" So I ask if we, "Why don't	3	security guy were obnoxious. This young man
4	we look."	4	was almost in tears and I said, "How come
5	I wanted to retrieve something in	5	they did not give you the key? And he said,
6	the yard, in the backyard and I said, so I	6	"Well, lady, we have no training. They did
7	ask to go look and he said, "No, you have no	ž	not train me."
8	right to go into the backyard."	8	I don't know. I don't know the
9	So I said, "Why don't we go into	9	guy. The guy did not know and as I say, he
	the backyard with me to retrieve the thing,"	10	was almost in tears.
10	·	111	O. You mentioned earlier that the
11	•		security quards were changing almost daily?
12		12	, ,
13		13	A. Oh, yes.
14		14	Q. Did that particular security guard
15	· · · · · · · · · · · · · · · · · · ·	15	
16		16	
17	"No, I don't have the key." I	17	
18	said, "Well, maybe we can go by the	18	Q. Yes.
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19 elevator." So we go to the elevator. "Oh, I 20 don't have the key of the elevator going 21 downstairs. I don't." I said, "Ask the manager where is 23 the key." He ask the manager and he said, "I

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24 don't know, lady." And it was a young man, 25 he was almost in tears.

22 A. Now it's a little bit better. I would say they might last one or two weeks. 23 It's a little bit better but they are still 24 young, probably no education and probably

Q. Are the security guards still

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A. No, no.

21 changing almost daily?

Jas	e 1.07-cv-00049-LAK-FIVI Document 2	.9-0	Filed 09/03/2006 16-(9ages 61 to 64)
	Page 61		Page 62
1	Rolande Cutner 61	1	Rolande Cutner 62
	inexperienced. I would say probably, I don't	2	(Whereupon, a recess was
2		3	taken at this time.)
3	know, but I would say they are under the		MS. HOLTZER: Please read
4	control of the Lantern Group. I did not see	4	I ,
5	the contract, of course. I don't know.	5	the last question and answer.
6	Q. What makes you think that they're	6	(Whereupon, the requested
7	under the control of the Lantern Group?	7	portion was read by the reporter.)
8	A. Because one of them I said, "Don't	8	Q. In your complaint when you state
9	talk to me like that," and he said, "you have	9	that the Lantern Group was adamant not to
10	nothing to say to me because, you know, I	10	have you allowed to have your laundry bag and
11	come from New York City, I am the company,"	11	cleaners delivered
12	and I say, "but you are security guard,"	12	MR. CUTNER: Where is the
13	"yes, but you know, the company we are hired	13	reference?
14	by the City, our company has" I don't know	14	MS. HOLTZER: I'm referring
15	what he said about related to the City so at	15	to Paragraph 46 on the next page.
16	that point I wonder and I felt maybe I really	16	Q are you referring to the
17	told him you are a bad person and the poor	17	security guards?
18	·	18	A. No, that I was referring to Harriet
19	• • • • • • • • • • • • • • • • • • • •	19	Cohen.
20	-	20	Q. How is Harry Cohen adamant not to
21		21	have the laundry bag and clean clothes
22		22	delivered?
23	•	23	A. Because I complain and I don't
24		24	remember if it was during meeting with a
25		25	Harriet Cohen but I remember she was in the
	3000 mme tot a attatatata		
			· · · · · · · · · · · · · · · · · · ·
-	Page 63	<u> </u>	Page 64
1	_	1	Page 64 Rolande Cutner 64
1 2	Rolande Cutner 63	1	-
2	Rolande Cutner 63 lobby and I complain to her directly about my		Rolande Cutner 64 Q. When was this?
3	Rolande Cutner 63 lobby and I complain to her directly about my clothes, about my clothes not being	1 2 3	Rolande Cutner 64 Q. When was this? A. Probably in June 2008 at 40 Rector
3	Rolande Cutner 63 lobby and I complain to her directly about my clothes, about my clothes not being delivered. I complained to her directly.	1 2 3 4	Rolande Cutner 64 Q. When was this? A. Probably in June 2008 at 40 Rector Street inside the building of the Board of
2	Rolande Cutner 63 lobby and I complain to her directly about my clothes, about my clothes not being delivered. I complained to her directly. Q. And is this the same conversation	1 2 3 4 5	Rolande Cutner 64 Q. When was this? A. Probably in June 2008 at 40 Rector Street inside the building of the Board of Estimate there was this hearing and she was
3	Rolande Cutner 63 lobby and I complain to her directly about my clothes, about my clothes not being delivered. I complained to her directly. Q. And is this the same conversation you were referring to earlier where you told	1 2 3 4 5 6	Rolande Cutner 64 Q. When was this? A. Probably in June 2008 at 40 Rector Street inside the building of the Board of Estimate there was this hearing and she was there because the Lantern Group was there,
334	Rolande Cutner 63 lobby and I complain to her directly about my clothes, about my clothes not being delivered. I complained to her directly. Q. And is this the same conversation you were referring to earlier where you told her you had a disability and she said they	1 2 3 4 5 6 7	Rolande Cutner 64 Q. When was this? A. Probably in June 2008 at 40 Rector Street inside the building of the Board of Estimate there was this hearing and she was there because the Lantern Group was there, and I approach her again because again, my
2 3 4 5 6 7 8	Rolande Cutner 63 lobby and I complain to her directly about my clothes, about my clothes not being delivered. I complained to her directly. Q. And is this the same conversation you were referring to earlier where you told her you had a disability and she said they would think of something?	1 2 3 4 5 6 7 8	Rolande Cutner 64 Q. When was this? A. Probably in June 2008 at 40 Rector Street inside the building of the Board of Estimate there was this hearing and she was there because the Lantern Group was there, and I approach her again because again, my clothes, I mean the delivery boy of the
2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	Rolande Cutner 63 lobby and I complain to her directly about my clothes, about my clothes not being delivered. I complained to her directly. Q. And is this the same conversation you were referring to earlier where you told her you had a disability and she said they would think of something? A. Yes.	1 2 3 4 5 6 7 8	Rolande Cutner 64 Q. When was this? A. Probably in June 2008 at 40 Rector Street inside the building of the Board of Estimate there was this hearing and she was there because the Lantern Group was there, and I approach her again because again, my clothes, I mean the delivery boy of the Maxene Cleaners were turned away and it
23 44 5 6 6 7 8 9 10 10 10 10 10 10 10 10 10 10 10 10 10	Rolande Cutner 63 lobby and I complain to her directly about my clothes, about my clothes not being delivered. I complained to her directly. Q. And is this the same conversation you were referring to earlier where you told her you had a disability and she said they would think of something? A. Yes. Q. Other than what you already	1 2 3 4 5 6 7 8 9	Rolande Cutner 64 Q. When was this? A. Probably in June 2008 at 40 Rector Street inside the building of the Board of Estimate there was this hearing and she was there because the Lantern Group was there, and I approach her again because again, my clothes, I mean the delivery boy of the Maxene Cleaners were turned away and it happened that she was at this meeting so I
2 3 4 5 6 7 8 9	Rolande Cutner 63 lobby and I complain to her directly about my clothes, about my clothes not being delivered. I complained to her directly. Q. And is this the same conversation you were referring to earlier where you told her you had a disability and she said they would think of something? A. Yes. Q. Other than what you already testified to, was there any other way that	1 2 3 4 5 6 7 8 9 10	Rolande Cutner 64 Q. When was this? A. Probably in June 2008 at 40 Rector Street inside the building of the Board of Estimate there was this hearing and she was there because the Lantern Group was there, and I approach her again because again, my clothes, I mean the delivery boy of the Maxene Cleaners were turned away and it happened that she was at this meeting so I approach her immediately and I say, "I'm sick
2 3 4 5 6 7 8 9 10 11	Rolande Cutner 63 lobby and I complain to her directly about my clothes, about my clothes not being delivered. I complained to her directly. Q. And is this the same conversation you were referring to earlier where you told her you had a disability and she said they would think of something? A. Yes. Q. Other than what you already testified to, was there any other way that you perceived the Lantern Group was being	1 2 3 4 5 6 7 8 9 10 11 12	Rolande Cutner 64 Q. When was this? A. Probably in June 2008 at 40 Rector Street inside the building of the Board of Estimate there was this hearing and she was there because the Lantern Group was there, and I approach her again because again, my clothes, I mean the delivery boy of the Maxene Cleaners were turned away and it happened that she was at this meeting so I approach her immediately and I say, "I'm sick and tired that my cleaners are still, I mean
2 3 4 5 6 7 10 11 11 11	Rolande Cutner 63 lobby and I complain to her directly about my clothes, about my clothes not being delivered. I complained to her directly. Q. And is this the same conversation you were referring to earlier where you told her you had a disability and she said they would think of something? A. Yes. Q. Other than what you already testified to, was there any other way that you perceived the Lantern Group was being adamant not to allow you, not to have your	1 2 3 4 5 6 7 8 9 10 11 12 13	Rolande Cutner 64 Q. When was this? A. Probably in June 2008 at 40 Rector Street inside the building of the Board of Estimate there was this hearing and she was there because the Lantern Group was there, and I approach her again because again, my clothes, I mean the delivery boy of the Maxene Cleaners were turned away and it happened that she was at this meeting so I approach her immediately and I say, "I'm sick and tired that my cleaners are still, I mean the boy, the delivery boy is turned away when
2 3 4 5 6 7 8 9 1 1 1 1	Rolande Cutner 63 lobby and I complain to her directly about my clothes, about my clothes not being delivered. I complained to her directly. Q. And is this the same conversation you were referring to earlier where you told her you had a disability and she said they would think of something? A. Yes. Q. Other than what you already testified to, was there any other way that you perceived the Lantern Group was being adamant not to allow you, not to have your clothes delivered?	1 2 3 4 5 6 7 8 9 10 11 12 13 14	Rolande Cutner 64 Q. When was this? A. Probably in June 2008 at 40 Rector Street inside the building of the Board of Estimate there was this hearing and she was there because the Lantern Group was there, and I approach her again because again, my clothes, I mean the delivery boy of the Maxene Cleaners were turned away and it happened that she was at this meeting so I approach her immediately and I say, "I'm sick and tired that my cleaners are still, I mean the boy, the delivery boy is turned away when you told me that everything will be
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			17 (Fages 03 to 06
	Page 65		Page 66
1	Rolande Cutner 65	1	Rolande Cutner 66
2	She said absolutely nothing.	2	A. No.
3	Q. When you said this to her and she	3	Q. Did you walk away or did she walk
4	said nothing, how did you respond to the fact	4	away?
5	that she said nothing?	5	A. She was sitting because, as I say,
6	A. I was such in a fury because she	6	it was a hearing and she was sitting, and I
7	said nothing. I said, "You are the boss.	7	was in the same room in this hearing and I
8	You said you are the boss. You said you will	8	walked to her and I face her. I confront
9	fix everything and I don't have my clothes."	9	her. She said nothing and I went back
10	I was in a fury, you know, I really shout at	10	sitting, you know, in my chair.
11	her.	11	 Q. Was this before the hearing started
12	I'm sorry. This is what I said,	12	or after it was over?
13	"You are the boss" I memorize it "You	13	A. Before.
14	are the boss and you said you will fix	14	 Q. Other than that first conversation
15	everything."	15	that you reference in this line, this
16	Q. Did she respond to that?	16	conversation in June of 2008, did you have
17	A. Nothing.	17	 A. I'm not sure if it is June or May,
18	Q. How did the conversation end?	18	I mean, maybe it's, I'm certain of May. I
19	A. Well, I was because it was such a	19	mean, I have to look into my calendar for
20	harsh, I mean, you have to realize it's a	20	that.
21	public place, I confronted her. Maybe I was	21	Q. Other than these two conversations
22	wrong to raise my voice and she said nothing	22	that you testified about, did you have any
23	and I was, I mean, it was wrong. I was	23	other conversations?
24	wrong, whatever.	24	A. No, no.
25	Q. Did you say anything else to her?	25	Q. What about with anyone else from
	Page 67		Page 68
1	Page 67		Page 66
1 1	Rolande Cutner 67	1	Rolanda Cutner 68
1 2	Rolande Cutner 67	1	Rolande Cutner 68
2	the Lantern Group?	2	sclerosis. I cannot carry anything. I have
2	the Lantern Group? A. Rafal Markwart; R-A-F-A-L,	2	sclerosis. I cannot carry anything. I have a lot of problem with the cleaning in the
3 4	the Lantern Group? A. Rafal Markwart; R-A-F-A-L, M-A-R-K-W-A-R-T.	2 3 4	sclerosis. I cannot carry anything. I have a lot of problem with the cleaning in the building. The building is deteriorating,
2 3 4 5	the Lantern Group? A. Rafal Markwart; R-A-F-A-L, M-A-R-K-W-A-R-T. Q. Mr. Markwart, when did you have a	2 3 4 5	sclerosis. I cannot carry anything. I have a lot of problem with the cleaning in the building. The building is deteriorating, it's getting worse." You know, complaints.
2 3 4 5 6	the Lantern Group? A. Rafal Markwart; R-A-F-A-L, M-A-R-K-W-A-R-T. Q. Mr. Markwart, when did you have a conversation with Mr. Markwart about your	2 3 4 5 6	sclerosis. I cannot carry anything. I have a lot of problem with the cleaning in the building. The building is deteriorating, it's getting worse." You know, complaints. Q. What did he say to you in response?
2 3 4 5 6 7	the Lantern Group? A. Rafal Markwart; R-A-F-A-L, M-A-R-K-W-A-R-T. Q. Mr. Markwart, when did you have a conversation with Mr. Markwart about your disability?	2 3 4 5 6 7	sclerosis. I cannot carry anything. I have a lot of problem with the cleaning in the building. The building is deteriorating, it's getting worse." You know, complaints. Q. What did he say to you in response? A. "Don't worry, I'll see what I can
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Case 1:07-cv-08649-LAK-FM Document 29-8 Filed 09/05/2008 18 (Pages 890to 272) Page 70 Page 69 70 Rolande Cutner 69 1 Rolande Cutner 1 said, "nothing is happening." "What, I am paying my rent all the time." So 2 2 O. What did he say in response? 3 3 that was also confrontation. A. Nothing. 4 Q. Do you know if all the other 4 Q. Did you say anything else to him 5 tenants are paying their rent? 5 when he said nothing, what was your response? A. I am not aware. I am not aware of 6 6 A. I walk away because, because I 7 7 that. I don't know. felt, you know, it's useless, you know. At 8 O. Did he say anything to you with 8 that point I felt discouraged and I felt it's regards to what you had told him about your 9 useless. 10 10 disability? The guy look at you with very stern 11 A. No, nothing. 11 face, you know, without smiling or even Q. What did you say to him at the 12 12 without saying "I don't know" to acknowledge. 13 hearing on May 13th? 13 I tell you, can I tell you 14 A. Same thing: "I am disabled, I 14 something? I had feeling it was a zombie, cannot carry anything. Promises has been 15 15 you know, like in a movie when you have those 16 made that the delivery system" -- no, wait. 16 people who are walking from outer space in 17 Restart. 17 the street -- you have seen those movies, you 18 "Promises has been made that it 18 know, with those people and he look at you, 19 will be a waiver of the rule of the building 19 but he look at you, but his eyes are not 20 for disabled people" and because I am 20 where they're looking at you like he want to disabled, it would be a waiver of the rule 21 21 engage in a conversation but he look at you 22 and I confront him again. 22 and said nothing, absolutely nothing, 23 I said, "You long time ago said 23 24 nothing. that there's a waiver for people with 24 Q. You testified earlier that some of disability and nothing is happening," and I 25 Page 72 Page 71 Rolande Cutner 72 Rolande Cutner 71 1 1 A. "Don't worry, we look into the the security guards when you would confront 2 2 problem." them about the fact that the delivery boy had 3 3 Q. Did she respond verbally? been turned away and that some of the 4 4 5 A. Verbally? security guards responded that you should 5 Q. Did she call you or come visit you? 6 talk to management, did you ever call 6 A. No, verbally and at that particular management on specific instances where your 7 7 lobby meeting that I mentioned to you she 8 deliveries were turned away? 8 said, "Don't worry, don't worry. I look into 9 A. I wrote letter. If you look into 9 10 the problem." my document that I provide pursuant to 10 O. And you testified earlier that the 11 11

discovery, you will see a lot of the letters that I wrote.

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Again, for the reason is when you talking to those people, they are like zombies. They are like their eyes do not focus to you. It's a silence. It is a silence. So I resume writing letter, and if you look in my file and interrogatories, you will find all my letters.

Yes, I complain with letters because you cannot talk to them.

- O. Did anyone ever respond to your 22 letters about the deliveries? 23
 - A. Yes, Ms. Cohen corresponded.
 - Q. How would Ms. Cohen respond?

Lantern Group had at some point issued a waiver where people with disabilities would be able to receive packages. When did this occur?

A. She said she mentioned that probably on September 15th. Again, I have to look at my calendar. 2007 that they will issue a waiver of the regulation for disabled people like me.

Q. Were you able to, did you receive deliveries after that waiver was issued?

A. One or two times it was okay and I had hope because it's every two, one or two 24 weeks, it was okay and then it resumed that

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Page 73 Rolande Cutner 73 1 the security guard refused and the cleaners 2 lady would call me in my office and tell me, 3 you know, "lady, the doorman" because she 4 keep tell me, "the doorman refuse the 5 delivery boy, what can I do? Can you come at 6 four o'clock because we are closing at 5:00, 7 come, come" and then I would write a letter 8 and said again, the delivery boy was turned 9 down and I write a letter and I send a letter 10 to management. 11 12

- Q. On or about September 15th, the Lantern Group issued a waiver and you got your deliveries for about one or two weeks; is that correct?
 - A. Yes.

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- O. And at some point in October 17 2007 --18
- A. It reversed to the bad behavior, I mean, I would say quote/unquote, "bad 20 behavior." 21
- Q. Did that continue from October 2007 22 23 until today?
- A. Yes. Last two weeks again and I 24 would say yes, and I have to write letter.

Rolande Cutner 74 You might look into your file. I, I enter a copy of it.

Q. Is every single delivery returned or is it periodically that one gets returned?

Page 74

- A. It's difficult to say. I would arrive and ask, "where is my delivery." Sometimes some of the security guards accept and sometimes he would say, "no, there is no deliveries in this building," and I would say, "Yes, there is delivery. Why don't you look at the door." Then he would go look at the door and some guard would say, "okay, I look and somebody accept," and sometimes the other guard, other shift don't accept, you know. So it's very flexible.
- Q. How often would you say your deliveries get rejected?
- A. Oh, I would say almost every two weeks I have a fight or I have to take a taxi, rush to the cleaners before 5 o'clock and, I mean, you know, it's, it's a battle. Let's say it's a battle.
- Q. Now, you say in Paragraph 45 of your complaint that the denial of the

Page 75

75 Rolande Cutner packages created physical, mental and emotional injuries; what are the physical injuries that the denial of the packages cause?

A. Again, I have to explain about the relationship between the neurological disease that I have. In multiple sclerosis when you are extremely upset, the leg don't function so the doctor always tell me "don't put yourself in a situation where you are extremely upset because immediately your legs are going to fall down, you won't be able to walk so I warn you, don't put yourself in that type of situation because it's very much related when you are under stress that your leg won't function."

So with this constant battle, not only for the delivery for the clothes, the 20 bed bugs, the mice, the rats, the bathroom 21 and human feces, all this upset me terribly 22 and that affect my legs. That's the physical.

Now, also there is some fear. You 25 have to realize my office is in 60 Broad

Page 76 76 Rolande Cutner

Street. It's next to the Stock Exchange. People there are very elegant, very well dressed, not only in my building but at the Stock Exchange. All over Wall Street people are really well dressed. You should see, I mean, they keep themselves very well, not only my office but around the street. And when I am not well-dressed with clean clothes and clean underwear and everything clean, I am terribly upset. That upset me beyond belief and also in a meeting, I am in a meeting -- I give you as an example.

I am in a meeting, people are talking and there is a lunch break and especially when it is very hot like that, people will make joke about bodily odor, for instance and they say, "oh, you know, this guy, I could not even sit next to him. We were looking at some document and would you believe that the guy had bodily odor," for instance.

So they kind of laugh about that and to me maybe it's -- I hope it is not true but to me, mentally, I start to say, oh, my

Page 78 Page 77 78 Rolande Cutner Rojande Cutner 77 1 1 maybe it's a fear that I should not have but 2 god, if I am not very well-dressed with my 2 the fact is I have this fear. 3 clean clothes sitting next to somebody, 3 O. In Paragraph 48, you mention 4 somebody is going to say, "she's not 4 harassment. Is the harassment that you're correctly dressed or she smell bad." 5 5 referring to in this paragraph the rejection 6 This is the way, I mean, let's --6 7 of the laundry bags? this is the way I am so this is why I put 7 A. Yes, yes, yes. That's the type of that in my complaint is that this constant 8 8 9 harassment. battle with the laundry bag with the clothes O. In Paragraph 49, you allege that 10 to me become a big issue because I don't have 10 you left work at 4 o'clock in order to reach the facility that you might have in your 11 11 12 building -- you go down, you have the washing the cleaners by 5:00? 12 machine and I don't have that. I don't have 13 A. Yes. 13 What time would you normally leave 14 Q. 14 that. 15 work? 15 Q. Other than what you just mentioned, A. About 7:00 or 8:00 because a lot 16 are there any other physical, mental or 16 17 of -emotional injuries -- I'm just talking with MR. CUTNER: The question 18 regards to the laundry now, we'll discuss the 18 conditions of the building later -- is there is, what time. 19 19 A. What time, 7:00 or 8:00 in the anything else, any other physical, mental or 20 20 21 evening. emotional injuries cause by the denial of the 21 Q. When you had to leave your office 22 22 laundry? at 4:00, how would you make up for the time 23 23 A. As I just explained to you now, that you lost by not being in your office? tremendous stress in my office because we go 24 24 A. I notify the appointment, if I can, 25 to meeting and I am so afraid to, you know, Page 80 Page 79 80 79 Rolande Cutner Rolande Cutner 1 1 itself was open to 7:30 but you needed to get 2 telling my client to come the next day or I 2 there by 5:00 in order to have the delivery 3 3 don't go to the meeting. boy walk with you; is that correct? 4 Q. How often did you have to miss a 4 meeting because you had to leave work at 5 A. Yes, yes. 5 Q. In Paragraph 52, you reference of 6 6 4 o'clock? verbal assault from the Lantern Group's A. Well, I'll say, you know, maybe 52 7 7 management team. meetings, 52 meetings, once a week. 8 8 Who verbally assaulted you from the Q. Weren't these meetings rescheduled 9 9 Lantern Group management's team? 10 10 for another time? A. I think it was this young man 11 A. Sometimes, sometimes no. Sometimes 11 called Felix. I'm not sure of his last name, 12 12 no. DeJesus and Jose, the porter. 13 Q. On the next page, Paragraph 50, you 13 O. What did Felix say to you that was say that was the only time when Cutner could 14 14 a verbal assault? 15 obtain a delivery boy from Maxene Cleaners. 15 A. Again, you have to realize that 16 16 What are you referring to when you say that eventually that I'm an American citizen. I 17 was the only time? 17 speak with a French accent so the French A. Because the lady boss of Maxene 18 18 accent is the letter R is coming from here 19 Cleaners, she tell me after 5 o'clock the 19 (indicating), so if I say "where is the delivery boy leave and I don't have to have a 20 20 ladies' room, where is the rest room," and 21 second delivery boy to be waiting for you at 21 when I say "where is the rest room," it sound 22 7:30, and she said, "I don't have two 22 like a G and they say "what?" So he would 23 delivery boy. I have this one. He leave at 23

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5:00."

Q. So is it correct that the cleaners

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say "what room?"

I say, "the rest room."

Page 81 Rolande Cutner 1 1 2 "What room? I don't understand 2 what you said, lady." And they laugh and 3 3 laugh and laugh and laugh and laugh, you 4 4 know, at me, they make fun. Any word with a 5 R, I cannot pronounce because the French R --6 7 MR. CUTNER: The question 7 8 8 asked was, what did they say. A. They laugh. It's not really what 9 they say -- "what do you say, excuse me, what 10 funny. 10 do you say, I don't understand." They make 11 11 me repeat ten times. I am almost in tears, 12 12 "what do you say, what do you say" and --13 13 14 O. Do you think they were asking you 14 15 because they didn't understand you? 15 A. No, because they were laughing at 16 16 me. They were laughing at me. 17 17 18 O. How often did this occur? 18 19 A. As of the first time I asked them 19 for -- for something, they were laughing at 20 20 21 me. At the end, again, you will see it in 21 have seen numerous numbers of letters that the multiple letters that I wrote because I 22 22 was so, so sad and upset and I say "it's no 23 23 use to talk to those people, I am writing a 24 24 25 25 letter to complain."

Page 82 Rolande Cutner 82 It went that way because they were laughing at me -- Jose, the porter; Felix, the security guard. They just, I mean, they just laugh and I recognize it be laughing. If I were in the mood it would be funny, I mean, I recognize that it would be funny, but to me it was not funny because it make me repeat ten times and that was not O. You mention that you wrote letters, who did you direct your letters to? A. Rafal Markwart. Q. What did you write in these letters? A. About no delivery, failure to deliver, people making fun of me, people not listening to me, an inability to communicate, things like that and, again, I have to look into my letter because there's quite a numerous -- you might have remember that you

you might have seen already. Q. Did Mr. Markwat ever respond to your letters?

Page 83 83 Rolande Cutner 1 2 A. Yes. 3 O. Did he respond verbally or in 4 writing? A. In writing. 5 Q. What did he write in response? 6 A. "Don't worry, everything is going 7

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to be taken care of. We understand your concern, we look at your letter and you don't worry." Q. Did you ever have any conversations

with anyone at the Lantern Group regarding the fact that Felix and Jose were laughing at you?

A. No, because I was writing it.

Q. You mention that you were hesitant to seek redress from the Lantern Group?

A. Yes, yes, that's correct.

O. What kind of redress were you hesitant to take, what do you mean by hesitant to seek redress?

A. Make sure, again, I repeat myself ten times, make sure that the delivery boy is accepted, that the security guard are accepting my delivery, that the community

Page 84 84 Rolande Cutner bathroom will be clean when I because there's has been a considerable with this for many, that all the mouse and things like that, they would take into consideration my complaint and that type of thing.

Q. In what way, why were you hesitant to seek redress from the Lantern Group?

A. Because when you deal with people who say "don't worry, I take care of that, don't worry," the first feeling is to believe them. When nothing is done, you say maybe I did not explain it so you go back and then you write letter and then nothing is done, then you say maybe I am dealing with zombie.

It is, again, like this movie from outer space people because they never look at you in the face and they always say "don't worry." So after you get discouraged, discouragement, and you say it's no use, I mean, it's really, really no use so this is why you have this very slowly discouraged feeling and I would explain it like that. Q. Did you ever stop raising issues

with the Lantern Groups's management because

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Page 86 Page 85 Rolande Cutner 86 85 1 1 Rolande Cutner 2 bunch of, quote/unquote, "asshole," they are 2 you felt hesitant to seek redress for the 3 3 loser in life so why should we even be reasons you just mentioned? 4 concerned. 4 A. No, because my last letter is 5 5 probably -- we are what, in July, what's the You have to understand, when you 6 date today? 6 live in a building like that, when people, 7 you complain, you fill out the form, you 7 Q. July. 8 A. July. Probably again May I 8 write letter, you try to talk to somebody and 9 you don't see the long term goals, you only 9 withhold complaining about the non delivery 10 see the security people, you feel you are of my clothes so I not, never get discouraged 10 to the point where I'll not write it, at 11 almost in jail, in jail and that's the thing 11 12 you feel that they treat you like the 12 least I write letter. Q. I want to look at Paragraph 57. 13 population of under below human being because 13 they don't answer, they never answer, never 14 14 A. Yes. 15 and except for "don't worry, everything is 15 Q. Now, you say that the new rule of 16 going to be all right." They never answer. no delivery at the building reinforces 16 17 Q. How do you know that this 17 stereotypes; what stereotype are you stereotype that you described exists, how do 18 18 referring to? you know that people hold this stereotype? 19 A. It was seemed to me that's my 19 20 A. Because in the street coming out of 20 personal feeling that the reason why the 21 Lantern Group management would dismiss my 21 the bus or the subway you would have 22 activists in the neighborhood. Let me 22 complaint is because they would say SRO 23 23 explain to you, relating to why I use population, they are drug addicts, they are 24 stereotype. Let me explain it to you. 24 alcoholics, they are former, you know, 25 homeless, they are crazy people, they are 25 Coming out of the bus or coming out Page 87 Page 88 88 87 1 Rolande Cutner 1 Rolande Cutner 2 2 of the subway you have activist who held off the record.) 3 distribute leaflet and in this leaflet like 3 (Whereupon, a luncheon recess was taken.) 4 everyday read the leaflet they say homeless 4 5 Q. Let's look at Paragraph 55 on 5 people or drug addict, alcoholic are living 6 in this neighborhood and we are sick and 6 Page 13 on the bottom where is says Page 13. 7 A. (Witness complies.) 7 tired that New York City is using this street 8 Q. In Paragraph 55 you referenced your 8 like a garbage dump, we are sick and tired of 9 that and they give you this leaflet, you 9 future relocation. know, and you know, what I see on the 10 You testified earlier that only the 10 people with rooms in the front of the leaflet, I see the address of my building, uh 11 11 12 huh, so now I am considered like a below 12 building are going to be relocated. Did that 13 human being by the neighbors. So this is how 13 plan change at some point? A. Yes, after they told us and I don't I got the idea and I have the leaflet. I can 14 14 15 remember what, if it was -- not a meeting --15 show it to you because I was so upset. it was a piece of paper like a leaflet that 16 Q. Do you know whether or not the 16 Lantern Group holds this stereotype? 17 was distributed to the permanent tenants. I 17 18

18 A. I don't know. 19 Q. Do you know whether the Lantern 20 Group operates to service people who are 21 homeless, mentally ill? 22 A. I don't know. 23 MS. HOLTZER: Off the 24 record.

(Whereupon, a discussion was

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think they mention the renovation -- no, first it was front going to the back then the 19 20 back was going to be relocated to Hunter 21 Moons, so whenever they ask what is Hunter 22 Moons that this building the Lantern Group is the owner of this building, it is located 23 24 someplace in Broadway, maybe upper Westside, I did not go there and I understand because 25

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Page 89 Rolande Cutner 89 1 you have to remember, the building there is 2 3 permanent tenant and when they see you coming out of the elevator and they say oh, did you 4 5 hear, blah, blah, blah so these rumors are circulating and I understand the Lantern 6 Group was trying to convince people to move 7 8 to Hunter Moons and terribly, one old man, Black guy by the name of, name of Mr. Woods, 9 W-O-O-D-S, so I talk to him so this is the 10 one that I can testify about because I talk 11 to him, so he was convinced by the Lantern 12 Group to go -- let me describe him. 13 14 He's a old man probably without any 15 family, probably maybe disabled and he was moved from the first floor to the third floor 16 next to my room. This is how I met him 17 because he introduced himself and he said, "I 18 am your neighbor, hi, hello, how are you" and 19 then it is that I saw him on the street and 20 then he disappeared and then I said, "What 21 22 happened to you, Mr. Woods?" "Oh," he said, 23 "the Lantern Group, they convince me to go to **Hunter Moons.**" 24 25 "What is Hunter Moons?"

Rolande Cutner "Oh, this is the building that the Lantern Group manage. I don't know if they are owner or managing or -- but they convince me to go to the Hunter Moons."

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Then two weeks elapse then I see him back in the room next to me. "Hi," I say. "Mr. Woods, what happened?" "Oh," he said, "I have been assaulted. It's terrible. People beat me up, they stole my money. I told the Lantern Group I don't want to stay at Hunter Rooms and I am back at 319 West 94th Street."

So the ceiling fell over me. I said, "the Hunter Moons building is worse than our building?" He said, "yes, as a matter of fact, yes, because over there you get assaulted and I was beaten."

So this is a thing so the Lantern Group never approach me to relocate me but this story was told to me.

- 22 Q. Did Mr. Woods say who had assaulted 23 him and stolen his money?
 - A. In the building.
- Q. Other tenants? 25

Page 91 91

Q. You said that Mr. Woods might be disabled, what do you mean by that?

Rolande Cutner

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A. Yes.

A. Because he's limping but I did not ask, you know, I don't want to investigate his limping. And it look like he's maybe he's in pain or he's limping, that's all and about age, he's probably maybe 65 or 70.

Q. Other than telling you that the Lantern Group spoke with him about moving to Hunter Moon, did he tell you anything that the Lantern Group had told him about Hunters Moon?

A. No, no. He just talk about his bad experience. He did not tell me why he moved there except that he said, "they convince me, they convince me to move to Hunter Moons."

Q. Did he tell you what they said or did to convince him to move?

A. No, no.

Q. On the next page, Paragraph 59, you said that the Lantern Group's action has been geared to break Cutner as well as other permanent tenants' morale; what action are

Page 92 Rolande Cutner 92

you referring to there?

A. Lantern, to break me. I refer to my previous testimony. It's all this terrible condition that I felt was trying to break me.

Q. Do you think that the Lantern Group was intentionally taking these actions specifically to break you?

A. I think so.

Q. Why do you think that?

A. Because, to me, every time I complain and it would be "don't worry, we take care of it" and nothing happened for months and months and you write letter and nothing happen and then you fill out the form because there is this big battle about the form, nothing happened.

I said to myself it got to be a will to break me. I mean, it's impossible that human being would act that way unless they want to break me because every time you complain, you have to understand, they say "don't worry, we take care of it." So you

feel you go to your office, you feel that's

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sense.

Page 93 93 Rolande Cutner 1 2 it, your problem is resolved and then you complain again and again and again 3

and you write letter and nothing happen and 4 you say something, nothing happen. There is 5 a will there. 6

- Q. What do you think they were trying to accomplish by trying to break you?
 - A. To make me leave.

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Q. Why do you think they wanted you to leave?

A. Because of all the permanent tenant which are already broken down maybe by disease, maybe because they are old, maybe they take some drug, I don't say they are drug addict but maybe they are disabled, sure; maybe I was the only one that they could not break so they were trying to break me. I was convinced of that, so it was my conviction, that's all.

Q. Other than the fact that you allege that they didn't respond properly to your complaints, what other actions do you believe they took in order to break you?

A. As I said, direct the security

Rolande Cutner guard to refuse my cleaners knowing how important it is to me. I suppose, you know, I did not say that. I say Felix teiling the security quard turn away, I did not say that. I said I suppose, you know, I suppose it was that because, you know, it doesn't make

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If say I complain, they say "don't worry, that's going to be taken care of" and then nothing happened so you feel humiliated and say they are making fun of me, they treat me like cattle or they are crazy, which I would not say that, they look perfectly normal so there is -- how would you think that you think they want to break you? It's only reasonable reason because you have to understand they will never shout at me or say, you know --

> MR. CUTNER: Just try to stay to the question.

A. Whatever. Just say I had the 22 23 ultimate conviction they were trying to break 24

Q. Is it your testimony that that

Page 95

95 Rolande Cutner someone from the Lantern Group's management directed the security guards not to accept your deliveries?

A. Definitely. It's my testimony that someone at the Lantern Group directed the security quard not to, definitely.

Q. How do you know that the security quards just weren't aware of the waiver?

A. Because I cannot explain why some week it would there behind the door and the week after suddenly it wasn't there. It was turned away, they turned away the delivery boy and believe me, I tried to.

There was this woman security guard. I talked to her on a Saturday morning.

> MR. CUTNER: Are you answering the question now? THE WITNESS: Wait, wait.

21 A. I talk to her and she said --

Q. What did she say? 22

23 A. She said, "You know, we don't know.

We don't know what to do." Because again, I 24 25

confront her. I confront her.

Rolande Cutner 1

Q. When she said "we don't know what to do," what context was she saying that in?

A. Because I said again, again, again two days and this morning my delivery clothes is not there behind the door so she said, "I don't, we don't know what to do" like she was waiting for the Lantern Group to get direction and that I can only assume she said, this woman, "we don't know what to do" so I assume she was expecting the Lantern Group to tell her what to do.

O. Did that woman indicate that she knew that she was supposed to accept deliveries for disabled tenants?

A. No, she never said anything to that. She just said she didn't know what to do.

Q. On the next page, the top of the page you say that there are some permanent tenants who left the premises to look elsewhere for housing; do you see where it says that?

24 A. Uh-huh.

Q. Who were the permanent tenants that

			25 (Pages 97 to 100)
	Page 97		Page 98
1	Rolande Cutner 97	1	Rolande Cutner 98
2	left to look elsewhere for housing?	2	anymore.
3	A. There is a man, another Black guy.	3	Q. Did he tell you what he meant by
4	I know only his first name, Lee, L-E-E, Lee;	4	it, he couldn't take it anymore?
5	and he told me and I don't know.	5	A. No. He just said, "I can't take it
6	MR. CUTNER: The question	6	anymore." This is what he said. I remember
7	was the names of the people.	7	his expression, "I cannot take it anymore."
8	A. Lee, L-E-E; it's a Black guy. He	8	Q. Do you know what he was referring
)	was living at the Room 141 and he told me	9	to when he said he cannot take it anymore?
10	that question.	10	A. Dirt, mice, bugs, bed bugs.
11	MR. CUTNER: The question	11	Q. When did Lee leave the building?
12	was the names of the people.	12	A. Probably November 2007, probably.
13	A. Lee, L-E-E.	13	Q. Were there any other permanent
14	MR. CUTNER: Okay, answer	14	tenants who left the building to look
15	the question.	15	elsewhere for housing?
16	Q. Did you have any conversations with	16	A. I already mention Mr. Woods.
17	Lee about his reasons for leaving the	17	Q. Other than Mr. Woods and Mr. Lee,
18	building?	18	do you know of anyone else?
19	A. Yes.	19	A. No, I didn't talk. There were
20	Q. What did he tell you?	20	rumors that some people have left some time,
21	A. He said that he could not take it	21	who leave and they said those people leave
22	anymore, that he just said that he couldn't	22	but not particularly a name that I could give
23	take it anymore and he was leaving and he	23	you, rumors. I would say rumors.
24	said he was leaving to go back to Ireland and		Q. In Paragraph 62 you said the
25	this is what he said. He couldn't take it	25	Lantern Group caused the management of the
23	this is what he said. The couldn't take it	23	Lantern Group caused the management of the
	Page 00		Page 100
1	Page 99	1	Page 100
1 2	Rolande Cutner 99	1 2	Rolande Cutner 100
2	Rolande Cutner 99 building to be so disruptive that it affected	2	Rolande Cutner 100 smoke marijuana. And other security guard
2	Rolande Cutner 99 building to be so disruptive that it affected the morale of Cutner as well as of other	2	Rolande Cutner 100 smoke marijuana. And other security guard left, they just left and the door is closed
2 3 4	Rolande Cutner 99 building to be so disruptive that it affected the morale of Cutner as well as of other permanent tenants. How did the Lantern Group	2 3 4	Rolande Cutner 100 smoke marijuana. And other security guard left, they just left and the door is closed so people were locked outside because of
2 3 4 5	Rolande Cutner 99 building to be so disruptive that it affected the morale of Cutner as well as of other permanent tenants. How did the Lantern Group cause the management of the building to be	2 3 4 5	Rolande Cutner 100 smoke marijuana. And other security guard left, they just left and the door is closed so people were locked outside because of that.
2 3 4 5 6	Rolande Cutner 99 building to be so disruptive that it affected the morale of Cutner as well as of other permanent tenants. How did the Lantern Group cause the management of the building to be disruptive?	2 3 4 5 6	Rolande Cutner 100 smoke marijuana. And other security guard left, they just left and the door is closed so people were locked outside because of that. Another example, let me give you
2 3 4 5 6 7	Rolande Cutner 99 building to be so disruptive that it affected the morale of Cutner as well as of other permanent tenants. How did the Lantern Group cause the management of the building to be disruptive? A. The Lantern Group did not give the	2 3 4 5 6 7	Rolande Cutner 100 smoke marijuana. And other security guard left, they just left and the door is closed so people were locked outside because of that. Another example, let me give you more because this lady, she talk to me
2 3 4 5 6 7 8	Rolande Cutner 99 building to be so disruptive that it affected the morale of Cutner as well as of other permanent tenants. How did the Lantern Group cause the management of the building to be disruptive? A. The Lantern Group did not give the permanent tenant key to the main entrance of	2 3 4 5 6 7 8	Rolande Cutner 100 smoke marijuana. And other security guard left, they just left and the door is closed so people were locked outside because of that. Another example, let me give you more because this lady, she talk to me personally, Florence Bella. Seven o'clock in
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2 3 4 5 6 7 8 9 10	Rolande Cutner 99 building to be so disruptive that it affected the morale of Cutner as well as of other permanent tenants. How did the Lantern Group cause the management of the building to be disruptive? A. The Lantern Group did not give the permanent tenant key to the main entrance of the building. That situation gave, that situation create a lot of the very bad incident where people were stuck outside	2 3 4 5 6 7 8 9 10	Rolande Cutner 100 smoke marijuana. And other security guard left, they just left and the door is closed so people were locked outside because of that. Another example, let me give you more because this lady, she talk to me personally, Florence Bella. Seven o'clock in the morning she has a little dog, she take it out to pee. She's in her pajamas in the heart of the Winter. After, she wants to get
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Page 102 Page 101 Rolande Cutner 102 Rolande Cutner 101 1 1 Q. And he was unable to get into the 2 2 I immediately wrote a letter and at building because the guard wasn't present? that time, the management recognize that 3 3 A. So you have to wait until the 4 problem and at that time, they gave us key to 4 change of shift and have the new guard to 5 the building only because I wrote the letter, 5 open the building to enter. 6 furious letter so at that time in the heart 6 7 Q. Is there only one bell for the of the Winter they issue new regulation the 7 lobby or does each room have its own intercom 8 8 permanent tenant are allowed now to have the system? 9 key to the building. A. No, no, no. There is a big door 10 Q. That first example that you gave me 10 and one bell and you ring the bell and you 11 where someone was trying to get into the 11 walk inside. building and they couldn't because the guard 12 12 Q. So if someone were coming to visit 13 was out smoking marijuana --13 you then they would have to go, they would 14 A. I was told, I mean, let's say he 14 ring the bell to the lobby, they wouldn't be 15 was out. Somebody say he was smoking 15 marijuana but I didn't see it. 16 able to ring up to you? 16 17 A. Yes. Q. Is this a story that someone told 17 18 Q. When did the Lantern Group issue you happened to them? 18 the new regulation that the permanent tenants 19 19 A. Yes. 20 can have keys? Q. Who told you that this happened? 20 A. Yes, yes. Probably it was in the 21 A. Chris Santee. 21 Winter because it happened because of this 22 22 Q. Was Mr. Santee himself locked out, lady was stuck so probably October or 23 23 was he talking about something he 24 November 2007, I would say, but I could be experienced? 24 wrong on the date but it's around, let's say, 25 A. I think he was locked out himself. 25 Page 104 Page 103 Rolande Cutner 104 103 1 Rolande Cutner 1 A. Yes. It's a community bathroom 2 2 the Fall of 2007, let's say, to be more that you share with other people. 3 correct. Q. With other people on the floor? 4 4 Q. In Paragraph 67 you allege that the A. Yes. Lantern Group has enacted new rules and 5 5 Q. Do you know if the other bathrooms regulations regarding urgent repairs for the 6 6 7 were kept in similar condition? building; what were the urgent repairs that 7 8 A. I hear rumor because going to the needed to be made? 8 sixth floor, I don't go. I did not see 9 A. Bathroom clog up, the human waste 9 visually but you hear rumor that it has been 10 10 in the closet, in the WC because it's coming bad in those bathrooms but I did not check by from below. I mean, I am on the third floor 11 11 12 mvself. so I don't know if it's coming from the below 12 Q. Other than the bathroom, were there and going up and I mean, bathroom plumber, I 13 13 any other urgent repairs that you felt needed am not a plumber but the tub, you cannot take | 14 14 to be made in the building? a shower because it's full of waste water and 15 15 A. The kitchen. 16 16 the WC has human waste and I talk to Chris Q. Did each floor have a community because Chris was pretty good and, you know, 17 17 talking to the management so at that point it 18 kitchen? 18 was so horrible that we could not even take a 19 A. Yes, yes. 19 Q. What repairs did you feel needed to 20 shower. 20 Q. Did Chris also live on the third 21 be done to the kitchen? 21 A. The sink clog up. Also, I don't 22 22 floor? know because I am not a plumber but at that 23 23 A. No. He live on the ground floor.

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Nicolas Legrand live on the third floor.

Q. Did each floor have a bathroom?

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point, you know, when you, you cannot close

the tap because the water continuously flow,

Page 105 Page 106 Rolande Cutner 106 1 Rolande Cutner 105 1 2 Q. If when you weren't able to use the 2 you cannot close the tap, you see, the tap 3 kitchen on your floor, would you use a 3 and then the stove burner are broken, there kitchen on the other floor? 4 is no gas coming out, you don't know and also 5 electrical, it's scary because you sometime A. No, no. 5 you want to go to the bathroom and there is 6 Q. What would you do in the no electricity and because in the bathroom 7 circumstances? 7 8 there is no window, it's black, as black you 8 A. I go to the coffee shop on 9 can dream of, you don't even see the WC. It Broadway. 9 Q. And what did you do on the is black and no electricity and things like 10 10 that that you can see. 11 circumstances when you felt the bathroom was 11 12 And the kitchen was pretty bad and 12 too dirty? 13 also underneath of the sink when you open if, 13 A. I go to Broadway and I use the bathroom in the coffee shop. for instance, you want to leave your personal 14 15 Q. What were the new rules and things but and also there is all this waste 15 regulations regarding repairs that you're 16 water and it is rusty and you would not put 16 referring to in Paragraph 67? 17 your pant there, you know, and also the 17 broken door, you know, of the little closet 18 A. This is a form. 18 Q. The work order form? 19 where you can put your pant, the door is 19 20 A. Yes. Bathtub is full, it's clogged 20 broken and if you open, you have a lot of the 21 "kish, kish, kish" cockroaches running around 21 up so it's full of waste water so you go down 22 and say, "Please, would you unplug the 22 and sometimes you don't want even to enter 23 but the cockroaches took over the kitchen so 23 bathroom tub 'cause you cannot even put your 24 foot in." 24 I never eat there, you know. I never, never 25 have any food there. Never, never. 25 "Did you fill out the form?" Page 107 Page 108 Rolande Cutner 108 Rolande Cutner 107 1 1 give it to the guard. The next day nothing 2 "Where is the form?" 2 "I don't know, I don't have the 3 happened. 3 4 form but you have to fill out the form." So I come back, maybe Felix is 4 "Would you please give me the 5 there, you know, the manager. "Felix, I ask 5 6 6 you to repair the bathroom." form." "Did you fill out the form, where 7 7 "Well, you have to come back this is your form?" 8 afternoon. We don't have the forms this 8 9 morning." 9 "I give the form." 10 "Well, do you have a copy to use, 10 And in the afternoon like after the form, you say you gave me the form but I 5:00 or 6:00, "Do you have the form?" 11 11 "Let me look. No, I don't have the 12 don't have it. You have a xeroxed copy?" 12 form. Come back the next day." 13 I get so angry, I have a 13 confrontation. I said, "I am not going to go Meanwhile, you cannot use the 14 14 bathroom. "No, I don't have the form." I 15 to the coffee shop on Broadway to copy the 15 get so bad, you know, so I said, "Okay, give 16 form and go back and give you the form and 16 me a piece of white paper and a pen. I'm 17 keep a copy for myself." 17 18 18

That's the type of -- wait, they going to write." "I don't have a piece of paper and 19 say you must fill out the form -- this is 20 what it says and this is a really bad so I a pen. I don't have it." "Never mind, I go to the third 21 write letters and then I was so mad that finally they print the whole thing in plastic floor." 22 23 with the form outside the desk and that I'm I go to my room, I take a piece of paper, I go down and I write down, "Please," 24 pretty proud of myself because now the tenant you know, "clean and unplug the bathroom." I 25 could go and pick up the form and I am proud

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